



Boarding Agreement

- **Reservations:** To guarantee space, reservations are to be made ahead of time especially on holidays and during the summer months. If you need to cancel, please contact us no later than 24 hours prior to scheduled check-in date.
- **Rates and Types of Accommodations:** You have the options of your pet staying in one of our Suites (Indoor Run) or Deluxe Suites (Indoor/Outdoor Run). Temperature controlled environments are provided with separate ventilations systems for dogs and cats. Rates are based upon the type of accommodation selected and charged on a nightly basis. Pets who share a Suite, Deluxe Suite, or Cat Condo receive a reduced rate. Please ask a Client Relations Specialist about our rates.
 - **Canine Suites** – These suites are strictly indoor and measure approximately 6' x 5'.
 - **Canine Deluxe Suites** - These suites are 4'x7' inside with a portal to a 5'x7' patio.
 - **Cat Condos** – These are strictly for cats.
- **Hours:** Pets can be checked in or out Monday-Friday 7:30am-5:30pm and Saturday 7:30am-11:30am, unless otherwise posted. This will allow some time for you to fill out important paperwork about your pet, as well as allow us to get your pet "settled" in for their stay. At check-in, we'll ask you to fill out a boarding information form to provide us with information so we can make your pet's stay as comfortable as possible. There is no check in or check out of boarders on: 1) Sundays 2) the 5th Saturday of each month or 3) holidays. Holidays include New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving, and Christmas Day.
- **Annual Vaccinations:** It is understood that all pets boarding will be current on vaccinations and have a negative fecal within the past year. In the case where these are not current, we can vaccinate your pet(s) while they are staying with us, at your expense. (Dogs- Rabies, DHPP, Leptospirosis and Bordetella. Cats- Rabies and FVRCP.) Although a strict protocol is followed for all boarding pets, it is still possible for a pet to become ill. You understand this risk and agree that Brown Dog Lodge Veterinary is not liable for any expense related to such illness, including but not limited to cough, influenza, or stress related symptoms.
- **Fleas & Ticks:** In order to maintain a "flea-free" facility, we give each pet an oral flea tablet upon arrival for a minimal fee.
- **Food:** Hill's Science Diet for Sensitive Stomach is complimentary to our boarding guests. If you prefer a different diet, please supply this at check-in. We will feed your pet according to your feeding schedule. Due to risk of choking hazards and intestinal blockage, we do not offer rawhides, dental sticks, bully sticks, or any other chew or toy where small pieces can potentially be bitten off and cause blockages in the throat, stomach or intestines.
- **Personal Belongings:** Brown Dog Lodge Veterinary is happy to provide sanitary toys, blankets, or bedding for your pets stay at no additional charge. If you choose to bring your own items, all items must be labeled with your pets name. We cannot be responsible for loss or destruction of items by your pet. Owner assumes responsibility for any illness or injury to their pet that may be caused by these items.
- **Collars/Leashes/Cages:** Owners are asked to retain these items.
- **Medication:** Our trained staff will gladly administer any medications your pet may need. All medications must be clearly labeled with your pet's name, dose and frequency. A dispensing fee of \$1.75/dose will be applied.
- **Baths:** To have your pet bathed before picking up, you must request this service on the boarding information sheet at check-in. Please ask for rates. Bathing requires a pick-up time of 4:00pm or later.
- ◆ **Illness:** In the unlikely event that your pet becomes ill or injured while boarding, develops stress symptoms, or if your pet has a pre-existing condition which is aggravated by its stay, and requires professional attention, we will make every attempt to contact you or your emergency contacts if necessary. Emergency contact listed on the Boarding Agreement shall be a designee over the age of 18 who has your authorization to make any and all decisions on your behalf including those related to the health of your pet and expenditure of funds. In the event of illness, Brown Dog Lodge Veterinary has your authorization to conservatively treat your pet at the Veterinarian's discretion and your expense.

Pet Parent Name - PLEASE PRINT

Signature and Date